



FinView Kiosks have different offerings. They are engineered for aesthetics, longevity, quality and application features. Primary targets for FinView Kiosks are Banks, Telecom, Securities Cos, Insurance, Retailers, Utility Services, Government, Quasi Government etc.

Operations

- **Open application:** FinView can be integrated with any banking/telecom/enterprise applications
- **Open Database:** FinView works with any database (SQL Server, Oracle etc)
- **Multi Lingual:** FinView supports all the Regional languages (English, Hindi, Marathi, Gujarati, etc)
- Messaging FinView supports ISO 8583 format.

FinView for Banking Sector

- Information Kiosk
- Transaction Kiosk
- Passbook printing Kiosk
- Cheque deposit Kiosk
- Internet Banking Kiosk
- Bill pay Kiosk
- Queue Management Kiosk

Banking Kiosk Features

Transaction Kiosk

- Enquiry of account balance
- Mini statement (Last "N" transactions up to 50) view/print
- Statement of account view/print
- Balance transfer (Within the Bank)
- Payment of utility bills (by cheque, cash, & card)
- Cheque Deposit (With/without cheque endorsement) - MICR, with image, CTS enabled
- Fate of cheque Inward/Outward
- Stop cheque request
- DD/PO/cheque book request
- Passbook printing
- Customer feedback (Suggestions and complaints)
- Language selection
- Password change
- Voice based welcome message
- Voice guidance for every option
- Net Banking

FinView for Telecom

- VAS Kiosk
- Bill pay Kiosk
- Queue Management Kiosk

FinView for Securities

- Information
- Transaction
- Services

Information Kiosk

- Information on Bank service charges
- Information on Bank interest rates
- Information on new schemes and various banking products like Fixed Deposits, Loans, etc
- List of Bank holidays
- Deposit and loan interest calculator
- Information on Bank ATM location
- Branch contact information like, Address, Tel No
- Detailed MIS
- Customer query
- Central remote monitoring/Health monitoring tool
- Detailed EJ is maintained
- Train Tickets Booking.

Telecom Kiosk Features

Bill Pay Kiosk

- User information
 - View last bill information
 - View credit limit and deposit details
 - View current months usage
 - View last payment details
- Information on nearby service station and outlets
- Facility to e-topup
- Bill payment
- Activate/deactivate services
- Mini statement (Last 'N' transactions)
- Itemized bill statement
- Payment mode (Bill, e-topup, service etc) - by cash, card, or by cheque (with/without cheque endorsement)
- Acknowledgment receipt of every transaction
- Customer feedback (suggestions and complaints)

Securities Kiosk Features

- Information & Services Kiosk

Benefits of FinView Kiosk

- Easy deployment of new services without terminal - level programming
- Personalized services for customer product portfolio
- Integrated with core banking and bill payment providers
- High level of transaction security (2 Factor Authentication)
- Password based authentication
- Marketing campaign support
- Self service initiatives leading to lower operational costs
- 24x7x365 information counters to the customers: Kiosk serve as one of the information counter at branch thus avoiding rush at counters & saving on real-estate space. Reduction of work load for the counter operators. Handling done for the various customer requests & repetitive information at the kiosk terminal
- Multiple points of presence at a fraction of the cost: Easy to setup a off-site Kiosk 2'x2'x5' (As good as a branch) fulfilling most of the customer's needs
- Heighten customer service, Convenience, Experience & Satisfaction
- More revenues to the organisation, by charging the service charges from the customers
- Transaction based charges
- Employees can concentrate on Core business
- Higher operational efficiency
- Learn more about the customer: Collect valuable feedback from the customers, thereby ensuring that future developments are done as per the customer needs
- Employee initiation program: Train new recruits about the various products and operations of the organisation
- Bridge the language barrier: Serve customers from a plethora of backgrounds and areas due to its multi-lingual capabilities
- Convenience: Customer need not queue up for information, thus saving his time & extending a pleasant experience, unified view of product & services 24x7.

VAS Kiosk

- View, listen, download ringtones, wallpapers, games, screen savers, etc
- Data (Ringtones, wallpapers, games, screen savers etc) transferring mode
 - Bluetooth
 - SMS (WAP push)
 - Infrared
 - MMC
- Remote monitoring/Health monitoring tool.



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